



# CREDENTIALS PRESENTATION

October 2019



**RESILIENCE**

AVIATION

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# ABOUT **RESILIENCE AVIATION**

Based in Johannesburg, South Africa Resilience Aviation provides ACMI leasing (aircraft, crew, maintenance and insurance) and charter services across the world.

We offer a turnkey solution, taking care of all operational requirements of an aircraft.

Resilience Aviation provides leasing services to the United Nations, oil and gas companies and other humanitarian aid agencies plus local airlines and private operators.

Our experienced charter team provides chartered aircraft solutions ensuring the discerning travellers needs are exceeded.



# Chartering Aircraft



# ABOUT CHARTER SERVICES

- We know that the key to a successful charter is about first understanding our client's requirements
- We then provide a solution that matches our client's needs and budget
- Our fanatical attention to detail and ability to offer flexible options means that we can provide tailor-made itineraries that will exceed our client's expectations
- Our team members have experienced in providing charter services for worldwide.

# OUR CHARTER FLEET

- Single engine turbine propelled aircraft
- Twin-engine turbine propelled aircraft
- Commuter airline turbine propelled aircraft
- Small cabin VIP jets
- Mid size cabin VIP jets
- Large cabin VIP jets
- Intercontinental VIP jets
- Short and long range airliners

# OUR CHARTER SERVICES

- VIP corporate and leisure air charter
- Medivac support charter
- Cargo charter
- Regular air charter shuttle services





# Aircraft Management



# AIRCRAFT MANAGEMENT SERVICES

- Our aircraft management services handles every detail of the operation from employing and training the flight crew to purchasing or hedging fuel.
- Our management can save you hundreds of thousands of dollars on private business jets to millions of dollars on commercial or cargo airline operations.
- Our aircraft management service includes:
  - Client service management
  - Flight co-ordination and dispatch
  - Accounting
  - Flight operations
  - Maintenance
  - Chartering sales and marketing



# THE BENEFITS

- **Fuel savings** – our established fuel programme can save you money and increase your margins
- **Insurance advantages** – we are able to source favourable insurance terms through our network and leveraging power
- **Aircraft safety** – safety is our biggest priority and this is proven through our zero incident or accident rate. Our pilots are highly trained and experience professionals. Our aircraft are maintained to world-class aviation safety standards.
- **Private jet maintenance** – we know that no aspect of aviation is more essential than maintenance. We adhere to and exceed global standards of private jet charter maintenance through our thorough quality audits processes.



# Aircraft Leasing



# AIRCRAFT LEASING SERVICES

- Resilience Aviation aircraft are delivered fully compliant and ready to go to work
- Our aircraft undergo extensive pre-delivery compliancy checks including fresh phase inspections, cosmetic refurbishment, MSB and AD compliance and a thorough all systems serviceable check
- Monthly lease payments commence upon delivery, freeing operator cash-flow
- Engine HSI and engine overhauls, propeller overhauls and landing gear overhauls are covered via hourly provisions, preventing costly blow-outs to the operator
- Operators are placed in direct contact with Resilience Aviation's network of suppliers, OEM and factory support, ensuring cost-effective "at source" parts procurement
- Operator clients are never alone with Resilience 24/7 Support



# OUR PROMISE



# QUALITY ASSURANCE

- Resilience Aviation complies with the latest ICAO Quality Assurance Requirements as stipulated in the Doc 8168 – Quality Assurance Systems.
- All Resilience Aviation manuals are written in accordance with **ISO 9000:2000 standards**.
- Our annual audit schedule ensures that all aspects of the operation are checked and audited regularly to ensure compliance and the highest standards are maintained.

# SAFETY

- Resilience Aviation complies with the latest ICAO Safety Requirements as stipulated in the Doc 9859 Edition 3 - Safety Management Systems.
- Resilience Aviation has a **clean 6 year safety record.**
- A full SMS implementation program is in place which ensures all safety related issues are highlighted and mitigated.





# OUR EXECUTIVE TEAM





## Andrew O'Flaherty Managing Director

- Andrew has been in aviation for more than 25 years, Starting out as a pilot he has accumulated more than 9000 hrs of flying experience and holds SACAA ALTP and FAA ALTP license.
- Andrew has held several management positions and managed many large jet aircraft as well as many turbo prop aircraft.
- Andrew was previously the Managing Director of Air-Tec which is one of the largest operators of LET 410 aircraft in the world, there he managed a fleet of 30 aircraft.





## **Jacob Mamakata** **Responsible Person** **Aircraft**

- Jacob has been in the industry for the past 13 years, managing the servicing of various types of aircraft, ranging from piston driven, turbo propeller and jet aircraft.
- Jacob holds a SACAA AME license and has experience in running maintenance shops and flight operations in high and low capacity. In the past 10 years he has been working in senior managerial positions for various aviation companies.
- Jacob is responsible for the day to day management of Resilience Aviation's maintenance department





## Elfie Lewis Quality Manager

- Elfie has been involved in the aviation industry for over 15 years and has extensive experience ranging from, flight operations, quality control and auditing.
- Elfie is a qualified aviation quality auditor and previously held a Private Pilot's License
- Elfie is responsible for the operation and maintenance of Resilience Aviation's quality management system.





## Vincent Lessing Safety Manager

- Vincent has held a SACAA ATC License and has been involved in safety management for the last 15 years.
- Vincent is a qualified aviation safety officer with experience in ATFM/ATC and flight operations.
- Vincent is responsible for the operation and maintenance of Resilience Aviation safety management system.





## **Heloise Labuschagne** **Head of Flight Operations**

- Heloise has worked in flight operations and maintenance operational management for the past 10 years.
- She has extensive knowledge of flight operations management throughout Africa and Asia.
- Heloise has spend many years in an HR function and has specialized knowledge in this area which allows her to manage crew and operational staff effectively.
- She is responsible for the daily management of the Resilience Aviation Flight Operations department.







THANK  
YOU



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